

**Opening hours:**

Viewing, drop off/collection is always either 9 or 5ish every day of the week

**Collection and delivery service is available**

**Booking and cancellations:**

Bookings are made in many ways, just get in touch 😊

Cancellations can be made up to 4 days before the start date at no charge otherwise the full payment of the stay booked is due.

**Fees:**

Day rate:

Dog - Single £18 / Double £15

Cats - Single £10 / Double £8.50

Small pets - £5

A booking of 4 days or less will be charged at a higher rate which will be confirmed at the time of booking

All bank holidays are a double charge

**Food:**

We provide very good quality food but should you wish to provide your own this is fine but we make no adjustment of the fees.

**Payments:**

To be made in full at the time of collection via cash or cheque.

We don't have card facility at the moment.

As a new customer you will be subject to an initial booking deposit.

**Medication:**

To be provided by the owners and clear instructions given with regards the administration for which we make no charge.

Shampoo/nail clipping/grooming available and will be priced separately.

**Health:**

We take the very best of care in all ways to avoid any health issues however should the need arise we will seek veterinary care.

In the event an Animal arrives with any infestation, this will be treated by our staff and charged to the owners at the point of collection.