Terms & Condition
Doodle Dogs Derby & Cats Whiskers Last Updated: 18/01/2024

Opening hours

Viewing, drop off/collection is always either 9 or 5ish 7 days a week

Booking and cancellations

Bookings are made in many ways, just get in touch © Cancellations can be made up to 4 days before the start date at no charge otherwise the full payment of the stay booked is due

Fees day rate

Dog single £18 double £15

Cats £10 double £8.50

Small pets £5 A booking of 4 days or less will be charged at a higher rate which will be confirmed at the time of booking

All bank holidays are a double charge

Food

We provide very good quality food but should you wish to provide your own this is fine but we make no adjustment of the fees

Exercising

Generally all dogs are exercised twice daily in separate paddocks as we do not mix dogs for obvious reasons of safety

Should your pet show signs of aggression when in their own unit we will not take risks in bringing them out into a large run. They will however have access to their own run attached to their own unit

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Payments

To be made in full at the time of or before collection We do now have card facility subject to internet Medication To be provided by the owners and clear instructions given with regards the administration for which we make no charge Shampoo/nail clipping/grooming available and will be priced separately

Collection and delivery service is available

Health

We take the very best of care in all ways to avoid any health issues however should the need arise we will seek veterinary care/advice subject to the authorisation from the pet owner

Animals arriving with any infestation will be treated by ourselves and charged to the owners upon collection